



National Bank

The power of local banking[®]

Member
FDIC 

Phone banking guide

fnbh.com

517.546.3150

800.317.0538 (toll free)
517.540.6606 (local)

- 1** Balances
- 2** Account History
- 3** Transfer Funds or
Make a Payment

- 4** Account Info by Email
- 5** Future Dated Transactions
- 6** Card Services *(Activate, Change PIN, Lost/Stolen)*
- 7** Stop Payments
- 8** Change Overdraft Options
- 9** More Options

PHONE BANKING 'SHORTCUTS'

- Press ***
as a decimal when entering amounts
- Press *** to return to the previous menu
- Press #** to repeat an option
- Press 1 then *** for help
- Press 3 then *** to return to the main menu

- Press 7 then ***
to end your call, or hang up
- Press 8 then ***
to switch to voice commands
- Press 9 then ***
to enter a different account number